



Catawba Natural Healing

Financial agreement

Catawba Natural Healing LLC is a cash-based practice and **do not accept** health insurances and we do not file out of network health insurance paperwork.

Payment is to be collected immediately after treatment.

We **DO NOT** accept credit cards or debit cards of any form.

First visit: 90 minutes for \$155

Follow-up visits: charge \$105 by the hour. If visit is longer than an hour, additional visit fee is round to the nearest 15-minutes increment.

No Show: \$60

Less than 24-hour cancellation: \$60

Returned check fee: \$25

All sales are final: Herbal or supplement purchases are non-refundable. Herbal or supplemental sales are only for patients of Catawba Natural Healing LLC.

No shows/less than 24 hour cancellations: We understand that things come up and you may need to cancel last minute or can't show up. As a courtesy, we will waive either your first no show or first less than 24 hour cancellation, whichever is first.

The exception is that if you have an appointment scheduled on Monday, we ask that you call us by Friday to avoid any cancellation fees. In the event that you did have to cancel with less than 24 hour notice or there's a no show, we will send out a letter outlining the clinic policy regarding missed appointments. **You are allowed a TOTAL of 3 no shows/less than 24 hour cancellation before your care is discontinued.** Your practitioner will mail you a certified letter explaining the discontinuance of your care and provide appropriate referral(s) for you within 10 business days. No show fees/cancellation fees will still apply as indicated in the financial agreement.

Please inquire more about it by either calling our office at 828-999-4800. Invoices unpaid after 30 days are subject to 5% finance charge per week plus a one-time \$25 late fee. In the event any third parties are involved to collect any outstanding monies owed by said business, the customer/patient agrees to pay any reasonable collection fees, including attorney fees whether litigation has commenced, and all costs of litigation. All overdue balances must be paid prior to next appointment.