

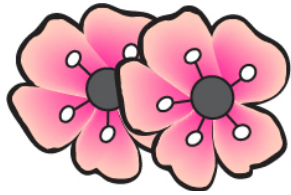
Catawba Natural Healing

Financial agreement

Catawba Natural Healing LLC is a cash-based practice and **do not accept** health insurances and we do not file out of network health insurance paperwork. I understand that a credit card is required to be kept on file electronically and an authorization form must be signed to be able to book for appointments. This credit card can be charged upon the request of the client and/or when there is a remaining balance unpaid after several attempts to collect.

Payment is to be collected immediately after treatment. Any payments made by cash or personal check will receive a \$5 time of service discount.

Service	Rate
Case Review (Initial Intake)	\$255
Naturopathic follow-up consultations 10-60 min *Include Botanical Medicine & Supplement consultations	\$125-\$400 *rate dependent on complexity
Naturopathic consultation & Acupuncture *Include Botanical Medicine & Supplement consultations *Includes far infrared heat lamp	\$225
Acupuncture follow-up treatments *Include Botanical Medicine & Supplement consultations *Includes far infrared heat lamp	\$125
Acupuncture with E-Stim *Include Botanical Medicine & Supplement consultations *Includes far infrared heat lamp	\$155
30 minutes cupping Up to 10 minutes cupping or gua sha (spooning) *Includes far infrared heat lamp	\$55 \$20
Tui Na (massage) full hour Tui Na up to 30 min *includes far infrared heat lamp	\$125 \$63
Lab recommendations	\$35
Lab results review	\$30-\$100
Medical chart review from other providers *either requested from your medical provider(s) or that you brought in	\$65
Add on 15 minutes; 30 minutes	\$25; \$50



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Other fees:

No Show: \$60

Less than 24-hour cancellation: \$60

Returned check fee: \$25

All sales are final: Herbal or supplement purchases are non-refundable. Herbal or supplemental sales are only for patients of Catawba Natural Healing LLC.

No shows/less than 24 hour cancellations: We understand that things come up and you may need to cancel last minute or can't show up. As a courtesy, we will waive either your first no show or first less than 24 hour cancellation, whichever is first.

The exception is that if you have an appointment scheduled on Monday, we ask that you call us by Friday to avoid any cancellation fees. In the event that you did have to cancel with less than 24 hour notice or there's a no show, we will send out a letter outlining the clinic policy regarding missed appointments.

You are allowed a TOTAL of 3 no shows/less than 24 hour cancellation before your care is discontinued. Your practitioner will mail you a certified letter explaining the discontinuance of your care and provide appropriate referral(s) for you within 10 business days. No show fees/cancellation fees will still apply as indicated in the financial agreement.

Please inquire more about it by either calling our office at 828-999-4800. Invoices unpaid after 30 days are subject to 5% finance charge per week plus a one-time \$25 late fee. In the event any third parties are involved to collect any outstanding monies owed by said business, the customer/patient agrees to pay any reasonable collection fees, including attorney fees whether litigation has commenced, and all costs of litigation. **All overdue balances must be paid prior to next appointment.**

New client: If you have booked for your first personalized or a free consultation appointment, it is important that you show up. Failure to do so will result in immediate termination from the clinic and you will not be able to book for another appointment. We have a commitment to help our clients and we hope that you value your health as well as the time that we've set aside for you. Thank you for understanding.